



Sick Call Screener Course

Scope of Care (1.1)



Enabling Objectives

- 1.3 Describe the sick call screener's scope of care



Scope of Care

- Provide timely, quality care for active duty personnel
- Ensure patients follow sick call routine
- **All personnel working in the sick call area must be able to recognize patients who require immediate care**
- Must realize own limitations and seek assistance from preceptor when any doubt exists
- Patients may request a provider



Guidelines

- Sick Call Screeners must:
 - Use SOAP format when evaluating a patient
 - Consult with the supervising medical provider prior to the patient leaving the treatment facility
 - Have 100% of their records reviewed by the supervising medical provider and countersigned
 - Order labs based upon local clinical guidance or policy



Treatable Conditions

Conditions treated by Sick Call screener under Provider's direction

- Minor headaches
- Uncomplicated upper respiratory infections
- Uncomplicated HEENT conditions
- Minor dermatological conditions
- Uncomplicated minor musculoskeletal problems
- Uncomplicated gastrointestinal conditions
- Minor wounds not requiring suturing, interval examination, or dressing changes
- Hypertension (limited to serial blood pressure checks requested by a referring provider)
- Suture removal
- Staple removal



Assist Provider

Sick Call screener must be able to assist provider with the following:

- General HEENT complaints
- General respiratory complaints
- General cardiovascular complaints
- General gastrointestinal complaints
- General genitourinary complaints
- General neurological complaints
- General musculoskeletal complaints
- General skin, hair and nail complaints
- General endocrine system conditions
- Environmental illnesses and injuries
- Mental health complaints



Conditions Requiring Immediate Referral

- Fever of 103 and greater
- Fever of 100.4 or greater for longer than 48 hours
- Respirations > 28
- Pulse > 120
- Diastolic 105 mm/Hg for three days
- Any suspected infectious disease
- Chest pain
- Abdominal pain with fever
- Worsening abdominal pain
- Hematemesis, hemoptysis, hematochezia
- Testicular pain



Conditions Requiring Immediate Referral (Cont.)

- Unexplained loss of consciousness
- Compromised airway
- Return visit for unresolved issue
- Danger to loss of limb, eyesight or significant visual changes
- Altered mental status
- Homicidal/Suicidal ideation
- Loss of pulse
- Tendon, nerve or vessel damage
- Pain greater than seven
- Open fractures, amputations, structural deformities and joint penetrations



Higher Level of Care Referrals

- Rashes/dermatitis
- Vaccinations
- Urinary tract infections
- Ear infections
- Labs outside of local policy
- Wellness exams
- Screenings
- Medication refills
- Abnormal vital signs
- Contaminated wound
- Animal/human bites
- Puncture wounds
- Any procedure or situation you are not comfortable with



Other Guidelines

- This course **DOES NOT** teach you to function as independent providers
- You **MUST** work under the guidance of an MO/PA/NP/IDC



Summary and Review

- 1.3 Describe the sick call screener's scope of care



Questions

